21250 Hawthorne Blvd. Suite 600, Torrance, CA 90503
Phone (310) 543-9995 Fax: (310) 543-9175
E-Mail: hhgs@wellsfargois.com

Reading the information contained in this application form will greatly assist you in understanding the insurance process, claim filing and determining the amount of insurance you should purchase for the transit of your household goods.

TRANSIT INSURANCE APPLICATION

Remember the Following:

- Items not declared and valued are not insured
- Take into consideration what your items will be worth at your new residence, not what they're worth before they're shipped.
- If you're shipping a car, don't use it as a shipping container.
- The car can be damaged by items shipped in it.
- **DO NOT DISPOSE OF OR DISCARD ANY ITEM WITHOUT WRITTEN AUTHORIZATION**

CA #0D5851

Wells Fargo Insurance Services

Application for All Risk Transit Insurance

This is NOT Confirmation of Insurance

Insured

Origin City, Country

Date Packed

Destination

(Complete Address)

Moving by: Land Sea Air

Instructions: Declare the Replacement Cost at destination of all items in your shipment below or submit your own legible listing of items and their Replacement Cost. Items *not declared and valued* are *not insured* Items of dissimilar value should be separately declared.

Articles	No. Items	Replacement Cost	Articles	No. Items	Replacement Cost	Articles	No. Items	Replacement Cost	Articles	No. Items	Replacement Cost
A: Living Room			**G. Kitchen**			**J. Bedroom No 1 (Master)**			**N. Clothing/Linens**		
Bookcase Room			Table/Chairs			Beds/Mattresses			Suits		
Sofa			Cabinets			Night Tables			Coats/Jackets		
Love Seat			Dishes			Lamps			Dresses		
Chairs/Ottomans			Bowls, Trays, Etc.			Dressing Table/Vanity			Sport Coats		
Cushions/Pillows			Glassware			Chairs			Slacks		
Lamps			Untensils/Cutlery			Chest of Drawers			Sweaters		
Coffee/Center Table			Pots & Pans			Armoire/Wardrobe			Blouses		
Other Tables			Linens & Curtains			Bookcases			Skirts		
Rugs/Carpets			Step Stool			Desk/Chair			Shirts		
Curtains/Drapes			Trash/Garbage Cans			Mirrors			Sleepwear		
Mirrors			Microwave			Curtains/Drapes			Shoes/Boots		
Other			Oven/Range			Rugs/Carpets			Purses/Belts		
			Refrigerator/Freezer			Other			Hosiery/Socks		
	Subtotal		Dishwasher						Ties/Scarves		
			Electrical Appliances				Subtotal		Underwear		
B. Dining Room			Liquor/Wine						Lingerie		
Table			Food Non-Perishable			**K. Bedroom No. 2**			Sportswear		
Chairs			Other			Beds/Mattresses			Hats		
China Closet						Night Tables					
Buffet				Subtotal		Lamps				Subtotal	
Serving Table/Tea Cart						Dressing Table/Vanity					
Lamps/Chandeliers			**H. Office**			Chairs			Pillows		
Rugs/Carpets			Desk Chair			Chest of Drawers			Sheets/Pillow Cases		
Curtains/Drapes			Lamps			Armoire/Wardrobe			Blankets		
Mirrors			Filing Cabinets			Bookcases			Comforters/Duvets		
Table Linen/Accessories			Bookcases			Desk/Chair			Quilts		
Other			Telephone			Mirrors			Drying Rack		
			Answering Machine			Curtains/Drapes			Iron/Ironing Board		
	Subtotal		FAX Machine			Rugs/Carpets			Other		
			Typewriters			Other					
C. China			Copier							Subtotal	
			Computer/Monitor				Subtotal				
			Computer Supplies						**O. Electronics**		
			Briefcases			**I. Bedroom No.3**			TVs		
	Subtotal		Printer			Beds/Mattresses			VCRs		
			Other			Night Table			Portable Radio		
D. Crystal						Lamps			Stereo		
				Subtotal		Dressing Table/Vanity			Amplifier		
						Chairs			Receiver		
			I. Basement & Garage			Chest of Drawers			Tape Deck		
	Subtotal		Storage Shelves			Armoire/Wardrobe			CD Player		
			Workbench			Bookcases			Record Player		
E. Silver			Tool Box			Desk/Chair			Speakers/Stands		
			Power Tools			Mirror			Camcorder		
			Hand Tools			Curtains/Drapes			Camera/Lens		
			Garden Tools			Rugs/Carpets			Camera Equip/Supplies		
	Subtotal		Patio Furniture			Other			Projectors		
			Barbeque Grill						Clocks		
F. Den/Family Room			Lawn Mower				Subtotal		Vacuum cleaner		
Bookcases			Luggage/Trunks						Washer/Dryer		
Sofa			Other			M. Bathrooms			Other		
Love Seat						Cabinets/Shelves					
Chairs/Ottomans			Subtotal			Mirrors				Subtotal	
Cushions/Pillows						Towels, etc					
Lamps						Toilet Articles					
Coffee/Center Table						Medical Supplies					
Other Tables						Razors/Hair Dryers					
Rugs/Carpets						Clothing Hamper					
Curtains/Drapes						Rugs/Toilet Covers					
Other						Trash Can					
	Subtotal					Other					
							Subtotal				

APPLICATION FOR ALL RISK TRANSIT INSURANCE

NAME OF INSURED:

Articles	# Items	Replacement Cost	AUTOMOBILES / MOTORCYCLES / BOATS			CALCULATION COLUMN	
P. MISCELLANEOUS			10. ITEM 1			HOUSEHOLD GOODS	
Statues Figurines			AUTOMOBILE	MOTORCYCLE	BOAT	A. LIVINGROOM	
Decorative Objects				(Circle One)		B. DINING ROOM	
Piano			Yr./Make:			C. CHINA	
Other Musical Instruments						D. CRYSTAL	-
Clock			Serial No.:			E. SILVER	
Baskets/Plant Holders			Value:			F. DEN/FAMILY ROOM	
Artificial Plants						G KITCHEN	
Pictures/Paintings			R. Item 2			H. OFFICE	
Books			AUTOMOBILE	MOTORCYCLE	BOAT	I. BASEMENT/GARAGE	
Video Tapes				(Circle One)		J. BEDROOM NO. I (MASTER)	
CDs/Tapes/Records			Yr./Make:			K. BEDROOM NO.'	
Toy/Games			Serial No.:			L. BEDROOM NO.3	
Bicycles			Value			M. BATHROOMS	
Exercise Equipment						N. CLOTHING/UNENS	
Sports Equipment						O. ELECTRONICS	
Camping Equipment			S.ACCESSORIES FOR ITEMS 1 & 2			P. MISCELLANEOUS	
Fireplace Equipment			Non-factory installed accessories must be			HOUSEHOLD GOODS TOTAL	
Sewing Machine			Separately listed and valued:				
Sewing Supplies							
Craft Supplies							
Holiday Decorations						AUTOMOBILES/MOTORCYCLES / BOATS	
Other						Q. ITEM 1	
						R. ITEM 2	
						S. ACCESSORIES	
	Sub-Total			Sub-Total		TOTAL	

Optional Coverages (additional charges may apply) Check:

__ Pairs and Sets

__ Mold and Mildew

__ Electrical and Mechanical Derangement

INSURED VALUE (Specify Currency)	
HOUSEHOLD GOODS	
AUTOMOBILES/MOTORCYCLE BOATS	
SHIPPING CHARGES	
GRAND TOTAL Currency	

Please insure my shipment for _____ which is the estimated replacement cost at destination of everything that I wish to insure in my shipment.

- o I have prepared a complete valued inventory and this is the basis of my insurance valuation
- o I have selected the lump sum option of US$8 times the net weight of the shipment in pounds and have not provided a complete valued inventory. I have, however, provided a listing of all items over U$1,500 per item or set

I have read and agree to the Terms & Conditions of this policy.

Signature: _____

Date:

_____

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TRANSIT INSURANCE

GENERAL INFORMATION

Who is Wells Fargo Insurance Services?

Wells Fargo Insurance Services, Inc. is the fifth-largest insurance brokerage and the largest bank-owned insurance brokerage in the United States, with more than 171 offices in 37 states. Its 7,200 insurance professionals place more than $11.5 billion of risk premiums with expertise in property, casualty, benefits, international, personal lines and life products. For more information about Wells Fargo Insurance Services, visit www.wellsfargo.com/wfis.

Why Should I Purchase Transit Insurance?

Moving companies typically limit their liability to 10-60 cents per lb. In the event of damage, it is highly unlikely that this limited liability would provide adequate coverage to repair or replace your damaged items.

For example, should your 5 lb. laptop computer get damaged and cost $1,500 to replace, your move would only be liable for the following:

5 lbs x $0.60 = $3.00

Although your moving company will take every precaution to ensure your shipment arrives safely, accidents do happen. Even the most qualified movers encounter occasional claims for loss or damage. Purchasing "all risk coverage" indemnifies you for full replacement at destination.

Why Should I Complete A Valued Inventory?

A detailed valued inventory is highly recommended. Claim settlement will be based upon the declared value specified on the declaration, or the cost of replacement or repair.

Should a valued inventory not be completed, claim settlement will be limited to a maximum of US1,500 per item or set subject to a per pound valuation.

What is Co-Insurance?

Shipments should be insured at their full value or will be subject to the Co-Insurance Clause. If a shipment is not insured for full value, the insured shall to the extent of such deficit bear their proportion of the loss.

For example, should a $100,000 shipment be insured for only $50,000 and sustain partial damage, the insured would only be entitled to 50% of the amount claimed. If a $1,000 couch was destroyed, the shipper would only receive $500 compensation from Underwriters.

Can I Insure My Vehicle?

Automobiles, motorcycles and boats can be insured and must be specifically declared. Coverage is for actual cash value at destination. Origin and destination condition reports are required (see your forwarder). The value of non-factory installed accessories (stereo systems, DVD players, GPS devices, etc) must be listed separately.

What Is Not Covered By This Policy?

Like all insurance policies, this insurance contains exclusions, Please be aware of the following standard exclusions which are as follows:

Excludes losses due to:

- Damage including but not limited to mold, mildew, rust, and warping because of changes in temperature and humidity. Spoilage or change in food or beverage of any kind.

]

- Loss or damage cause by normal wear and tear, mechanical or electrical derangement, wrinkling of clothing, infestation of vermin, moths, insects of any type or inherent vice. Loss or damage attributable to fumigation or contamination of the shipment from any cause.
- Jewelry, cash, currency, bank notes, stocks, bonds, stamp and/or coin collections or any negotiable document.
- Collections and/or collectibles defined as but not limited to baseball cards, sports memorabilia, collectible toys, etc. are only insured if specifically declared, separately valued and appraised prior to shipment. Limited to maximum of 10% of the shipment value.
- Missing and/or damaged items from within containers which were not packed by the current Household Goods Moving Company, unless loss/damage is caused by a direct result of fire, sinking, overturn, collision or theft of the transporting conveyance.
- Loss and/or damage of any type to an automobile or motorcycle while being driven under its own power except when being driven by an authorized driver who is an employee of the freight forwarder/moving company.
- Non-factory installed accessories and/or removable items on automobiles, motorcycles and boats unless specifically and individually declared and valued for insurance. Tools, batteries, extra tires, antennas, air bags and/or personal property shipped in automobiles, motorcycles and boats are not insured.
- Scratching, denting, chipping or marring of automobiles, motorcycles and boats unless the shipper and the owner both agree to sign a "Condition Inspection Report" or similar document portraying the condition at origin and again at destination, noting all defects, if any. This policy excludes any coverage for recreational vehicles.
- Calibration and/or tuning of any item, machine, device or equipment.
- Acts of government officials and customs authorities, including confiscation.
- Data contained on hard disks, diskettes, cassettes, video tapes, CD's, etc. Company's liability is limited to the cost of hardware only, except as may be excluded elsewhere in this certificate.
- Depreciation in market or appraised value of any item. Underwriter's liability hereon is governed by the "Repair and Replacement Clause" found in this certificate.
- Furs of any kind unless specifically and individually identified, declared and valued in writing prior to shipment.
- Loss or damage of personal and/or professional papers/documents of any kind, including but not limited to dissertations, tax returns, medical and employment records; items have that have no market value (such as but not limited to photographs, family albums and pictures, newspaper clippings, etc.).

* These exclusions can be deleted/modified. Please consult your forwarder to discuss these options.

What If My Goods Are Stored At Origin or Destination?

This policy provides 60 days storage coverage at origin and 60 days at destination, warranted that goods are stored in your movers and/or their agent's commercial, enclosed warehouse. Storage coverage can be extended for an additional premium. Please contact WFIS to arrange an extension.

What If I Have A Claim?

Claims can be submitted thru our website at https://www.cybersure.com/Cybersure/forms/marinesclaimform.aspx,
via fax at (310) 543-9175 email hhgs@wellsfargois.com or regular mail to:
Wells Fargo Insurance Services, 21250 Hawthorne Blvd, Suite 600,
Torrance, CA 90503 – Attn: Household Goods Claims Adjuster

TERMS & CONDITIONS

To Cover
Household Goods/Personal Effects and Private Passenger Carrying Automobiles, Privately Owned Motorcycles and Privately Owned boats, not exceeding seventeen feet in length as limited or as excluding in this Certificate of Insurance while in the course of transportation.

TRANSIT INSURANCE COVERAGE

Except while on deck of ocean vessel subject to on-deck bill of lading:

Against all risks of physical loss or damage from any external cause, irrespective of percentage, but excluding those risks excepted by the Free of Capture and Seizure and Strikes, Riots, and Civil Commotions warranties, unless otherwise specifically noted hereon.

While on deck of ocean vessel subject to an on-deck bill of lading:
Warranted free of particular average unless caused by the stranding, sinking, burning or collision of the vessel; but to pay the insured value of any merchandise or goods jettisoned or washed overboard, irrespective of percentage.

This insurance is subject to the American Institute Cargo Clauses current on date of attachment of risk hereunder. Note SR&CC War Risk Insurance is included.

CONDITIONS OF COVERAGE

A. 100% Coinsurance Clause: The insured shall declare insurance on the entire shipment to the extent of the full value at the time of shipment and failing to do so, the insured shall, to the extend of such deficit; bear their proportion of any loss. Furthermore, in every event of loss or damage, the insurance shall not attach or cover for more than the amount specified opposite each category of goods listed in this certificate or as scheduled and filed with this certificate.

B. Pairs & Sets Clause: Where any insurance items consists of articles in a pair or set, this certificate shall not pay more than the value of any particular part or parts, which may be lost or damaged, without reference to any special value which such article or articles may have as part of such pair or set, nor more than the proportionate part of the insured value of the pair or set.

C. **Valuation Clause:** The household goods and personal effects insured must be valued either:

1. At the replacement value at destination as supported by a complete valued inventory.
2. At the replacement value of the entire shipment at destination as supported by a declared value in no instance less than US$8 times the net weight of the shipment in pounds plus the value of all items of unusual or unique value. Further the insured must provide a valued listing of all items valued at over US$1,500 per item or set; otherwise reimbursement could be limited to that amount**.**

Automobiles, motorcycles and boats must be valued at the cost to replace the item at destination with another of the same year, make and model.

D. **Deductible Clause:** Each claim shall be adjusted separately and from the amount of each such adjusted claim or applicable limit of liability whichever is less, the deductible amount as shown on this certificate shall be deducted. *Shipments in storage that are extended beyond the 60 day origin/60 day destination SIT coverage must be approved by Wells Fargo Insurance Services, Inc. Shipments in USA storage are subject to the following deductibles for earthquake, wind and flood: US$5,000DA – losses up to $100,000, $7,500 – losses up to $200,000, $12,500 losses up to $500,000(MAY ONLY APPLY TO CERTAIN MOVING COMPANIES)*

E. **Prima Facie Evidence Clause:** The origin and/or destination shipping inventory as prepared by the mover shall be Prima Facie evidence of delivery of the shipment in good order with the except of any written notations made on such inventory by the Insured at the time of delivery, noting missing and/or damaged items.

F. **Repair or Replacement Clause:** **DO NOT DISPOSE OF OR DISCARD ANY ITEM WITHOUT WRITTEN AUTHORIZATION** Underwriters retain the right to inspect any item prior to its repair or disposal. Underwriters shall be entitled, at their sole option, to repair or replace with like kind and quality , any article lost or damaged (whether whole or in part) or to pay cash therefore not exceeding, in any event, the amount of the insured item. No betterment allowable.

G. **Salvage Clause:** Where replacement or total loss payment of a damaged article(s) is made by Underwriters, they, at their sole option, have the right to salvage the damaged article (s).

H. **Claims Notification:** In the event of loss, damage or non-delivery which may give rise to a claim under this certificate, immediate notice must be given, in writing, to Wells Fargo Insurance Services at the address shown on this certificate. Failure to give such notice within 45 days after delivery of the shipment will void coverage under this certificate. If property is in storage when the insurance coverage ceases, then written delivery of the shipment will void coverage under this certificate.

I. **Misrepresentation and Fraud:** This entire certificate shall be void if, whether before or after a loss, the insured has concealed or misrepresented any material fact or circumstances concerning this insurance or the subject thereof, or the interest of the insured therein, or in case of any fraud or false swearing by the insured relating thereto.

J. **Suit Against Company:** No suit, action or proceeding against this Company for recovery of any claim shall be sustainable unless commenced within one year from the date of the happening out of which the claim arises, provided that if such limitation is invalid by the laws of the state in which this certificate is issued then such suit, action or proceeding should be barred unless commenced within the shortest limit of time permitted by the laws of such state.

K. **Transit Limits:**

(1) **Household Goods:** Coverage is to attach from date the Moving Company accepts property at origin residence which is the date shown on the Moving Company's origin shipping inventory and is continuous during the normal course of transit until the Moving Company delivers the property at destination residence provided that all other terms and conditions of this are met. The origin and destination referred to in this clause means the FROM and TO, as appropriate locations specified on this certificate.

(2) **Automobiles, Motorcycles and Boats:** Coverage is to attached from the date that the automobile, motorcycle or boat is placed in the custody of the Moving Company or Steamship Company and continues until the automobile, motorcycle and boat is delivered to the destination specified on this certificate, provided it is not operated on public or private roads under its own power. Further, coverage does not apply for any period exceeding 72 hours at destination ocean port, should the ocean port be the final destination. Excluding Recreational Vehicles.

(3) **Storage In Transit Coverage Extensions:** Coverage is intended to apply within the country of final destination for a period of 60 days or as otherwise agreed provided that the property is stored in an enclosed, protect commercial Moving Company's household goods warehouse under the care, custody and control of the Thru-Bill of Lading Moving Company (or their designated agent). Mini-storage and/or self-storage facilities are excluded. Storage may be extended for additional periods of time storage subject to prior special written notice and payment of additional premium to Wells Fargo Insurance Services.

L. **Other Insurance:** This insurance does not cover to the extent of any other insurance, whether prior of subsequent hereto in date and by whomsoever effected, directly or indirectly covering the same property, and the Company shall be liable for loss or damage only for the excess value beyond the amount due from such other insurance.

M. **Subrogation Clause:** The Company shall be subrogated to the extent of their payment for losses insured hereunder and to the insured's rights to recovery against any person or organization; excepting the origin and destination freight forwarders who performed pickup, packing, delivery and unpacking services in connection with the movement of the shipment other than in the event of gross negligence. All provisions of this clause notwithstanding, it is hereby warranted that the Insured shall take all necessary actions to protect the Company's rights of subrogation against culpable parties. Failure to take such action, causing prejudice to the Company's rights of subrogation, may result in denial or reduction of the claim.

N. Burden/Duty of Insured: The burden of proof is upon the Insured to establish that loss and/or damage was incurred while under the ambit of this certificate's coverage. It is the duty of the Insured and their agents, in all cases, to take such measures as may be reasonable for the purpose of averting or minimizing a loss and to ensure that all rights against carriers, bailees, or other third parties are properly preserved and exercised. Failure by the Insured to fulfill these obligations could preclude recovery for any claimed loss and/or damage.

O. High Value Articles: Any item with an individual value of 4% or more of the total value of the entire Insured shipment is defined as a "High Value Article". Items in this category must be specifically described, declared and valued in writing before the date property is picked up from the origin specified in this certificate. If such items are not declared, recovery is limited to a maximum of US$1,500 per item, or in any item or article is part of a set, then recovery is limited to a maximum of US$1,500 per set.

P. Premium Payment: Where the named insured herein has not paid premium directly to Wells Fargo Insurance Services, any party receiving premium from the herein named insured is construed as the Insured's agent for payment of said premium to Wells Fargo Insurance Services, and failure of Wells Fargo Insurance Services to receive such premium will void any coverage under this certificate.

Q. Surveys: Survey Inspection Fees are payable by this company only with prior consent by Wells Fargo Insurance Services.

R. Abandonment: There cannot be any abandonment of any insured property to the Underwriters or anyone else.

S. Assignment of Certificate: This certificate shall be void if assigned or transferred without the written consent of this Company.

This insurance is subject to the American Institute Cargo Clauses current on date of attachment of risk hereunder. Note SR&CC War Risk Insurance is included.

This Certificate does NOT cover:

(1) Damage including but not limited to mold, mildew, rust, and warping because of changes in temperature and humidity. Spoilage or change in food or beverage of any kind.
(2) Loss or damage cause by normal wear and tear, mechanical or electrical derangement, wrinkling of clothing, infestation of vermin, moths, insects of any type or inherent vice. Loss or damage attributable to fumigation or contamination of the shipment from any cause.
(3) Jewelry, cash, currency, bank notes, stocks, bonds, stamp and/or coin collections or any negotiable document.
(4) Collections and/or collectibles defined as but not limited to baseball cards, sports memorabilia, collectible toys, etc. are only insured if specifically declared, separately valued and appraised prior to shipment. Limited to maximum of 10% of the shipment value.
(5) Missing and/or damaged items from within containers which were not packed by the current Household Goods Moving Company, unless loss/damage is caused by a direct result of fire, sinking, overturn, collision or theft of the transporting conveyance.
(6) Loss and/or damage of any type to an automobile or motorcycle while being driven under its own power except when being driven by an authorized driver who is an employee of the freight forwarder/moving company.
(7) Non-factory installed accessories and/or removable items on automobiles, motorcycles and boats unless specifically and individually declared and valued for insurance. Tools, batteries, extra tires, antennas, air bags and/or personal property shipped in automobiles, motorcycles and boats are not insured.
(8) Scratching, denting, chipping or marring of automobiles, motorcycles and boats unless the shipper and the owner both agree to sign a "Condition Inspection Report" or similar document portraying the condition at origin and again at destination, noting all defects, if any. This policy excludes any coverage for recreational vehicles.
(9) Calibration and/or tuning of any item, machine, device or equipment.
(10) Acts of government officials and customs authorities, including confiscation.
(11) Data contained on hard disks, diskettes, cassettes, video tapes, CD's, etc. Company's liability is limited to the cost of hardware only, except as may be excluded elsewhere in this certificate.
(12) Depreciation in market or appraised value of any item. Underwriter's liability hereon is governed by the "Repair and Replacement Clause" found in this certificate.
(13) Furs of any kind unless specifically and individually identified, declared and valued in writing prior to shipment.
(14) Loss or damage of personal and/or professional papers/documents of any kind, including but not limited to dissertations, tax returns, medical and employment records; items have that have no market value (such as but not limited to photographs, family albums and pictures, newspaper clippings, etc.).

OPTIONAL COVERAGE TERMS & CONDITIONS

Mold & Mildew – To include loss or damage in respect to mold & mildew to the interest insured, subject to goods being professionally packed.

Electrical & Mechanical Derangement (Excluding Autos) – To include loss or damage to the interest insured which is caused by electronic and/or electrical and/or mechanical derangement, provided the interest insured is less than 6 years old. Subject to the goods being professionally packed.

Pairs & Sets Coverage – In the event of loss or damage recoverable to any item or items forming part of a pair or set, the indemnity afforded by this policy shall be limited to the reasonable and fair reduction in value of the pair or set by reason of the loss or damage to the affected items having regard to the affected items have regard to the importance of the affected items within the pair or set. All the articles constituting the pair or set shall, at Underwriters option become their property in the event that the Underwriters agree to pay the total loss of the pair or entire set.

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HHG CLAIM PROCEDURES

Step 1: Claim Notification

WELLS FARGO receives 1st notification of claim from either Freight Forwarder or shipper (via fax, e-mail, regular mail) within 45 days of delivery.

Step 2: Claim Process

(A) WELLS FARGO sends out 1st Claims Advisory Letter to both the Freight Forwarder and claimant requesting the following documents*:

DOCUMENTS PROVIDED BY CLAIMANTS

- Signed and completed Claim Form
  https://www.cybersure.com/Cybersure/forms/marinesclaimform.aspx
- Repair and/or Replacement Estimates
- Photos

It is the claimant's responsibility to prove the basis of their claim for loss or damage. You can obtain replacement estimates through catalogs, magazines, store receipts/quotes and by using Internet search also to locate local repair firms.

****Please feel free to ask your claim adjuster for assistance with reaching and obtaining repair firms from our worldwide network.***

DOCUMENTS PROVIDED TO US DIRECTLY BY MOVING COMPANY

- Valued Inventory or Weight Ticket
- Ocean Bill of Lading and/or Air Way Bill
- Origin Movers Packing List
- Delivery Receipt noting exceptions

* *Claim Adjuster may request additional documentation if deemed necessary.*
* *It is our goal to get your claim settled within 30 days of receipt of all documentation so please send in the above requested items in a timely manner.*

(B) 30 days after opening claim, 2nd Advisory Letter is sent to Claimant and Freight Forwarder requesting any further outstanding documentation necessary for settlement.

(C) 14 days after 2nd Advisory Notice is sent, a 3rd and Final Advisory Notice is sent to Claimant and Freight Forwarder requesting any further outstanding documentation necessary for settlement. No further notices will be sent.

(D) Should full documentation not be submitted to WELLS FARGO INSURANCE SERVICES 75 days after claim is initiated, claim will be closed until further review.

Step 3: Settlement Proposal:

After receipt of all documentation, Claim Adjuster will send an adjusted worksheet detailing their Settlement Proposal to Claimant with copy to Freight Forwarder.

Step 4: Claim Payment:

After signed acceptance of Settlement Proposal, Underwriters will issue claim payment within 15 business days.
Wire Transfers and Courier Deliveries may be subject to additional fees.

Claims can be submitted thru our website at https://www.cybersure.com/Cybersure/forms/marinesclaimform.aspx,
via fax at (310) 543-9175, email hhgs@wellsfargois.com or regular mail to:
Wells Fargo Insurance Services, 21250 Hawthorne Blvd, Suite 600,
Torrance, CA 90503 – Attn: Household Goods Claims Adjuster

21250 Hawthorne Blvd., Suite 600, Torrance, CA 90503
Phone (310) 543-9995, Fax: (310) 543-9175
E-Mail: hhgs@wellsfargois.com

CLAIM FORM

Date: _____ Insurance Certificate No.:_____

Name of Insured/Claimant Address:_____

_____

Value of Entire Shipment:_____ Phone No.: _____

Fax No.:_____E-Mail:_____

Pickup Date:_____ Delivery Date:_____

Inventory No.	Item	Date of Purchase	Description of damage	Original Cost	Replacement Cost	Claimed Amount
					Total	

Additional Comments:_____

_____

_____

The undersigned, hereby makes a solemn oath to the truth of the statements contained herein and attached hereto, and that no material fact is withheld that should be included in this report. Further, I will promptly notify Wells Fargo Insurance Services should any missing items are recovered.

Signature of Claimant: _____ Date:_____

Claims can be submitted thru our website at https://www.cybersure.com/Cybersure/forms/marinesclaimform.aspx, via fax at (310) 543-9175 email hhgs@wellsfargois.com or regular mail to:
Wells Fargo Insurance Services, 21250 Hawthorne Blvd, Suite 600,
Torrance, CA 90503 – Attn: Household Goods Claims Adjuster